



Miss Punita Naresbhai Gokani
60 Orchard Road
Birstall
Leicester
LE4 4GE

Easily manage your account online at uw.link/login or via the UW app.

Get billing help and support at uw.link/bills or contact us at **0333 777 0777**.

Your account number	2037565
Bill date	09 July 2026
Bill number	264028942

Everything in one place

Here's your monthly bill



Get your questions answered 24/7

Save time with our online help pages

Our help and support pages let you find answers to FAQs in an instant.

Simply go to uw.link/support

 Energy	page 2	£162.55
 Mobile	page 7	£34.00

Total charges	£196.55
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£183.15 + £13.40 VAT

Other debits	page 8	£3.00
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Total amount due
will be collected by
Direct Debit on or
after **03 August 2026**

£199.55



Utility Warehouse Ltd

Registered office: Network HQ, 508 Edgware Road, The Hyde, London, NW9 5AB.

VAT Number: 135 5949 86.



Energy: £162.55

Your charges this bill

Electricity budget plan	£107.88
Gas budget plan	£46.93
VAT @ 5%	£7.74
Your payment this bill	£162.55

Could you use less energy?

We've pulled together a few simple money saving tips. Visit uw.link/energy-tips to learn more.

Your budget plans



Electricity

E6306977
Double Gold

June balance	+£14.04
July total charges	£91.37
July budget plan payment	+£107.88
After payment you're in credit	+£30.55



Gas

G6306978
Double Gold

June balance	£29.57
July total charges	£25.59
July budget plan payment	+£46.93
After payment you're in debit	£8.23

Your charge breakdown



Electricity

E6306977
Double Gold

Electricity usage charged	£78.01
Standing charge for June	£13.36
Total electricity charges	£91.37



Energy (continued)

Your charge breakdown (continued)



Gas
G6306978
Double Gold

Gas usage charged	£19.31
Standing charge for June	£6.28
Total gas charges	£25.59



Supply details

Address

60 LE4 4GE

Meter serial no.

21L4294712

Reference no.

E6306977

Distributor

Western Power
Distribution

Supply no.

S

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11	0001 2550	231

Your tariff

Tariff

Double Gold

Payment method

Direct Debit

Tariff end date

None

Early exit fees

£0.00

Past 12 months' usage

4888kWh



You're on our cheapest electricity tariff for your payment method and current live UW services

You could save £57.37 per year by switching to our UW Fixed Saver 90 (Direct Debit) tariff.

To be eligible for our Fixed Saver 90 tariff you must take a three or more service bundle (excl. Bill Protector; Boiler & Home Cover also excluded for tenants). Full details, eligibility and terms are available at uw.link/terms. Optional upgrades are available for an additional cost.



Electricity usage this month ✓ 1kWh less than last June

Date range (reading type)	Meter readings		kWh used	unit rate (p)	Total
	Start	End			
31 May 26 (Smart meter) to 30 Jun 26 (Smart meter)	14169	14515	346	22.546	£78.01
Total electricity usage			346 kWh		£78.01



Gas

Smell gas? Call the Gas Emergency Service immediately on **0800 111 999**

Supply details

Address	60 LE4 4GE
Meter serial no.	E6S17614692261
Reference no.	G6306978
Meter point no.	2192557307

Your tariff

Tariff	Double Gold
Payment method	Direct Debit
Tariff end date	None
Early exit fees	£0.00
Past 12 months' usage	8623kWh



You're on our cheapest gas tariff for your payment method and current live UW services

You could save £43.48 per year by switching to our UW Fixed Saver 90 (Direct Debit) tariff.

To be eligible for our Fixed Saver 90 tariff you must take a three or more service bundle (excl. Bill Protector; Boiler & Home Cover also excluded for tenants). Full details, eligibility and terms are available at uw.link/terms. Optional upgrades are available for an additional cost.



Gas usage this month ▲ 35kWh more than last June

FYI - Your gas meter measures usage in units, but like all suppliers we have to do a bit of maths to turn it into kWh, see uw.link/gas-calculation for more.

Date range (reading type)	Meter readings Start	Meter readings End	units used	calorific value	kWh used	unit rate (p)	Total
31 May 26 (Smart meter) to 30 Jun 26 (Smart meter)	2459	2491	32	39.8	362	5.334	£19.31
Total gas usage					362 kWh		£19.31

Energy FAQs

For more energy FAQs visit uw.link/energy-help

Who supplies my electricity?

Utility Warehouse Limited is responsible for the management and billing of your electricity supply on behalf of our wholly owned subsidiary Electricity Plus Supply Ltd (registered in England number 5199935. Registered Office: Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB), your licensed electricity supplier. VAT Number: 135 5949 86.

Your distribution company is Western Power Distribution, Information Centre, Avonbank, Feeder Road, Bristol BS2 0TB.

Who supplies my gas?

Utility Warehouse Limited is responsible for the management and billing of your gas supply on behalf of our wholly owned subsidiary Gas Plus Supply Ltd (registered in England number 5199935. Registered Office: Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB), your licensed gas supplier. VAT Number: 135 5949 86.

Power cut?

If you experience a power cut or have an electricity emergency, **call 105 for free** from England, Scotland or Wales. It doesn't matter where you get your electricity from, anyone can call this number in an emergency.

Smell gas?

If you smell gas or suspect carbon monoxide, immediately call the gas emergency number on **0800 111 999**. Only call this number if you smell gas or suspect carbon monoxide.

How do you calculate a kWh (kilowatt hour) on my gas bill?

Metric meter: kWh = ((Read2 - Read1) * 1.02264 (correction factor) * Calorific Value) / 3.6.

Imperial meter: kWh = ((Read2 - Read1) * 2.83 * 1.02264 (correction factor) * Calorific Value) / 3.6 This is a standard calculation that all gas suppliers must follow. Find out more about your calorific value at uw.link/calorific.

Not happy with your service?

If you wish to make a complaint about our energy services, please let us know on **0333 777 0777** or at uw.co.uk/contact. We'll work to resolve your complaint within one working day. Most complaints are resolved at this stage. If you're not happy at any point you may ask to speak with a member of our escalations team. You can find more details on our complaints procedure at uw.link/customer-complaints-code

If we haven't managed to resolve your complaint to your satisfaction within eight weeks, you can contact the Energy Ombudsman on 0330 440 1624 or via energyombudsman.org. They offer a free, independent service for investigating complaints.

It's important to know your rights as a customer. You might want to get a better deal, find out how to make a complaint, get advice about the quality of your energy supply, or ask for help if you're struggling to pay your bills. To 'Know your Rights' visit www.citizensadvice.org.uk/energy for up to date information or contact the Citizens Advice consumer service on 0808 223 1133.

Struggling to pay?

If you're experiencing financial difficulties, please visit uw.link/payment-help to find out more about how Utility Warehouse can support you with your bill and how you can also seek free, independent, financial advice.

A few key terms

Meter serial no. (MSN) – a unique number to identify your meter(s).

Supply no. (MPAN) – a unique number given to your electricity supply.

Meter point no. (MPRN) – a unique number given to your gas supply.

Kilowatt hour (kWh) – a standard measurement of energy, equivalent to a power consumption of one thousand watts for one hour.

Calorific value – this is the measurement of the energy content of gas. The National Grid gives us daily amounts, which we average over the period of your bill.

Correction factor – the amount we adjust to take account of standard temperature and pressure conditions.



Mobile: £34.00

Your full itemisation is on **page 8**

Your charges this bill

07951576497	£23.00
07913913086	£11.00
Your payment this bill	£34.00

Need help?

Call us for free, from anywhere in the UK, by dialling 150 on your mobile

Your charge breakdown

	07951576497 Unlimited+ Budget Control	Price plan for July	£19.17
		VAT @ 20%	£3.83
		Total plan charges	£23.00
	07913913086 Unlimited+ Budget Control	Price plan for July	£9.17
		VAT @ 20%	£1.83
		Total plan charges	£11.00

Not happy with your service?

If you wish to make a complaint about our telephony services, please let us know on **0333 777 0777** or at **uw.co.uk/contact**. We'll work to resolve your complaint within one working day. Most complaints are resolved at this stage. If you're not happy at any point you may ask to speak with a member of our escalations team. You can find more details on our complaint procedure at **uw.link/customer-complaints-code**

If we haven't managed to resolve your complaint to your satisfaction within eight weeks, you can contact the Communications Ombudsman on 0330 440 1614 or via commsombudsman.org. They offer a free, independent service for investigating complaints.

The access charge for calls to service numbers from your mobile (numbers starting with 084, 09, 118, etc.) is 30p per minute.

My Itemisation

Other credits & debits

Date	Description	Cost
	Your Cashback Fee	£3.00
	£3.00 VAT exempt	
	Total debits	£3.00